



Client Contract
Luv Your Petz.com
678.469.4921
Pet-Care@LuvYourPetz.com

All parties agree to the following:

1. The term **Luv Your Petz** as used herein refers to the officers, owners, employees, and subcontractors of the company known as **Luv Your Petz**, and its authorized representatives.
2. Client agrees to contact **Luv Your Petz** 2 days prior to departure in order to confirm their service dates **IF Luv Your Petz** has not contacted the client. **Luv Your Petz** will text client upon first visit completion to confirm service has started.
3. Client agrees to pay **Luv Your Petz** a minimum of 1/2 of the total fee for the services to be rendered upon signing this agreement. Any remaining fees will be billed upon completion of this assignment. All future services will be paid for at the time of or before the first visit. **A 72-hour advance notice is required for cancellations in order to receive a full refund.** Client agrees to pay a \$25 fee for any and all returned checks regardless of the reason.
4. This contract authorizes **Luv Your Petz** to enter the Client's home to provide the services listed herein and on the invoice/client profile, which shall be an addendum to this service contract.
5. Upon Client's request to provide services in the future via phone, email, text or in person, Client agrees that this contract shall be renewed or extended in its entirety, without further written authorization. The term of said renewal shall coincide with the service dates as listed on the most recent email confirmation, invoice or client profile.
6. **Luv Your Petz** agrees to provide the services stated herein in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the Client expressly waives and relinquishes any and all claims against **Luv Your Petz** unless arising from deliberate negligence on the part of **Luv Your Petz** or their representative(s).
7. In the event of inclement weather, natural disaster or act of war, the Client authorizes **Luv Your Petz** to use best judgment in caring for pet(s) and home, including altering requested service.
8. If the pet(s) become ill while under the care of **Luv Your Petz** and medical care is needed in the best judgment of **Luv Your Petz**, Client authorizes **Luv Your Petz** to transport the pet(s) to the Client's veterinarian (or one who is available). Client authorizes **Luv Your Petz** to approve any emergency treatment recommended by said veterinarian. Client authorizes **Luv Your Petz** to take Client's pet(s) to an Emergency Clinic for Animals when the Client's veterinarian is not immediately available. Client further agrees to promptly reimburse **Luv Your Petz** for any expenses incurred for emergency treatment. Client releases **Luv Your Petz** from any and all liabilities related to transportation, treatment and expense resulting from emergencies.
9. Client agrees to reimburse **Luv Your Petz** for the purchase of materials necessary for the satisfactory performance of duties; and for any emergency expenses incurred resulting there from.
10. Client agrees to reimburse **Luv Your Petz**, at the hourly rate, for unplanned trips to the pet supply store and/or any additional time required to obtain supplies or to handle emergencies.
11. In the event of incompatibility, personal emergency, illness, injury or unavailability on the part of **Luv Your Petz**, Client authorizes **Luv Your Petz** to arrange for another qualified individual to fulfill the responsibilities set forth in this contract or to arrange for alternative care of Client's pet(s). Client further agrees to promptly reimburse **Luv Your Petz** for additional costs incurred, if any, due to providing alternative care of Client's pet(s).

12. If Client is delayed in returning home, Client agrees to notify **Luv Your Petz** of such delay and agrees to pay **Luv Your Petz** for any additional visits required until their return.

13. Client gives **Luv Your Petz** authority to enlist the services of a locksmith in the event of lock, key or automatic door opener malfunction. Client agrees to reimburse **Luv Your Petz** for all costs incurred and not hold **Luv Your Petz** liable for consequences related to locksmith activities.

14. Client gives **Luv Your Petz** authority to enlist the services of a locksmith in the event of key loss due to **Luv Your Petz** negligence. **Luv Your Petz** will cover all costs incurred under this circumstance. Client will not hold **Luv Your Petz** liable for consequences related to locksmith activities.

15. Client will not hold **Luv Your Petz** liable for keys left hidden outdoors and events that may occur from it.

16. If Client expects anyone in the home while in the care of **Luv Your Petz**, Client will notify **Luv Your Petz** in advance. If **Luv Your Petz** is not aware of visitors and arrive at the home to find unknown visitors, the police will be called. **Luv Your Petz** will not grant access to the home for anyone without prior instruction to do so. **Luv Your Petz** will not be held liable for any damages to home or pet(s) by visitors.

17. If Client's pet(s) show aggression that **Luv Your Petz** deems unstable or unpredictable, **Luv Your Petz** reserves the right to refuse or cancel service. Client will be liable for medical expenses and/or damages due to the aggression of the pet(s).

18. **Luv Your Petz** will not be held liable for the well being or actions of any pet(s) with unsupervised access to the outdoors. It is strongly advised that all pets wear an ID tag and remain confined for their safety and welfare in Clients absence. It is the Clients responsibility to pet proof all pet areas. This includes thoroughly inspecting fences, gates, latches, doors and other devices meant to keep the pet(s) contained.

The Client fully understands the contents of this contract and agrees to pay any additional charges due, when the service has been completed.

Luv Your Petz does operate under a “**No Snoop**” policy. We will not snoop through your belongings. Be sure to close off any rooms you do not want us in. We will check every opened room for “accidents” so that we may clean them. Please be aware that we will go into closed rooms if there are any pets missing and we cannot find them elsewhere.

Client's Signature

Date

Luv Your Petz Representative's Signature

Date